

# Accent Catering - COVID 19

## Measures for your protection

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“We know that you may have questions about what to expect from our service. You can find more information at [www.accentcatering.co.uk/covid-19-update/](http://www.accentcatering.co.uk/covid-19-update/) or please ask to speak to the Catering Manager .”

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### Hello from Accent,

**We understand the key role that food plays for our customers in their daily lives, whether it is in schools or business and industry. We have remained open throughout the pandemic in the majority of our business, providing hot, nutritious meals feeding key worker children, care parcels for those at home, supporting food banks and supplying hot meals to the most vulnerable in our society.**

We are very proud of the outstanding contribution many of our team members have made, contributing to their local communities and going above and beyond what we could ever have expected of them.

Our preparations to welcome you back to our catering service began from the moment our services reduced or closed and we've been working to ensure every aspect of the services that we offer continue to reflect our fresh food principles in a safe and Covid-19 secure manner.

I'm delighted to be able to tell you that we have tailored our food solutions to every premises that we operate in. Even where clients have asked you to prepare a packed meal for break or lunchtimes, we're ready and open.

In conjunction with (almost) every client\*, we will support every meal or break with a hot meal or snack. In our schools, we are passionately committed to ensure that no pupil entitled to a free school meal goes without this option to help ensure their wellbeing.

We won't rest though, as we are closely monitoring the COVID-19 situation and any developments in the Government's guidance. We promise to do all that we can, assuring you that we are and will remain COVID-19 secure.

**Keep safe and keep well,**

**The team at Accent**

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